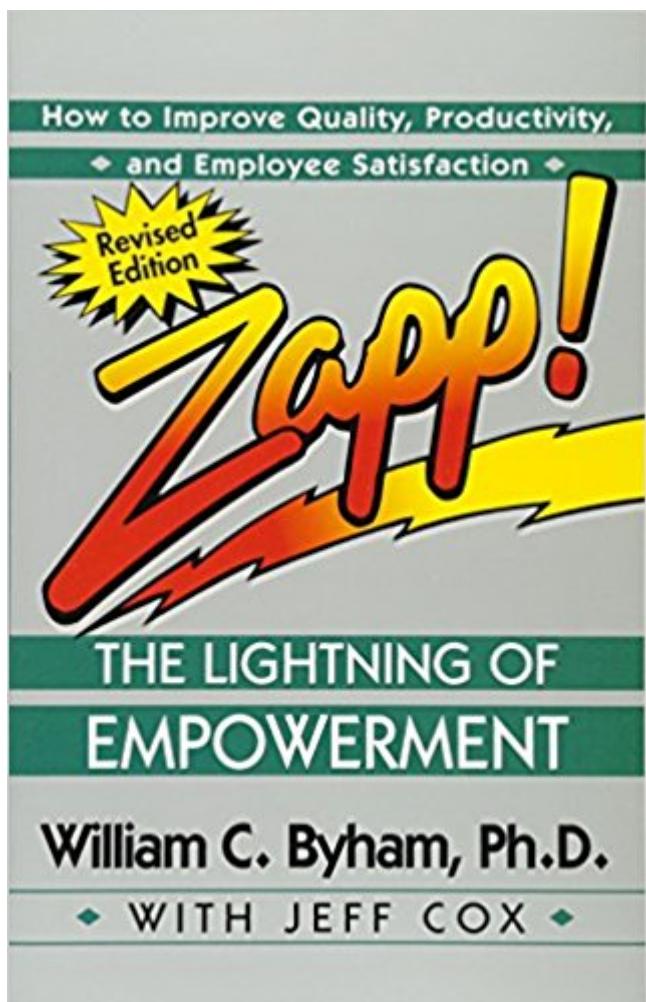


The book was found

Zapp! The Lightning Of Empowerment: How To Improve Quality, Productivity, And Employee Satisfaction



Synopsis

Most managers know that revitalization in their companies must occur from the ground up. But how to get that message to employees without applying the kind of pressure that makes them even less productive? The answer is empowerment. In this motivating book, you will find specific strategies designed to help you encourage responsibility, acknowledgment, and creativity so that employees feel they "own" their jobs. It's all here, in an accessible guide for the successful managers of tomorrow.

Book Information

Paperback: 224 pages

Publisher: Ballantine Books; Revised edition (November 11, 1997)

Language: English

ISBN-10: 0449002829

ISBN-13: 978-0449002827

Product Dimensions: 5.1 x 0.5 x 8 inches

Shipping Weight: 6.4 ounces (View shipping rates and policies)

Average Customer Review: 4.5 out of 5 stars 126 customer reviews

Best Sellers Rank: #57,040 in Books (See Top 100 in Books) #28 in Books > Medical Books > Administration & Medicine Economics > Health Care Administration #264 in Books > Business & Money > Human Resources > Human Resources & Personnel Management #526 in Books > Business & Money > Business Culture > Motivation & Self-Improvement

Customer Reviews

Most managers know that revitalization in their companies must occur from the ground up. But how to get that message to employees without applying the kind of pressure that makes them even less productive? The answer is empowerment. In this motivating book, you will find specific strategies designed to help you encourage responsibility, acknowledgment, and creativity so that employees feel they "own" their jobs. It's all here, in an accessible guide for the successful managers of tomorrow.

William C. Byham, PhD, is president and cofounder of Development Dimensions International (DDI), which specializes in aligning clients' people strategies with their business strategies. He is an internationally renowned speaker and has received numerous awards and citations, including Entrepreneur of the Year (1994) and CEO Communicator of the Year (1996). Byham lives in

Pittsburgh, Pennsylvania.Jeff Cox is the author of 20 books, has hosted two TV series, and was managing editor of Organic Gardening magazine for more than a decade. He lives in Sonoma County, California.

I like to give this to anyone I know in a manager-like position. It is a little silly, But it presents great leadership theory in a very "sticky" manner.

Love this book and philosophy. First read it in '92 been living it ever since.

Great book! Complex ideas presented in a whimsical way.

Quick read. Topics aren't new but they are timeless. I am handing this book out to the staff.

Zapp! is a book that my company uses in the management training seminars we give to employees who are taking on management responsibilities for the first time. Lessons on empowerment are told through a fictional (even science fictional) story of managers at a large company coming to understand why their organization is so dysfunctional. The story, although initially pretty hokey, serves nicely as a landscape upon which to illustrate extremes of highly successful and highly unsuccessful management techniques. The people on my team who have read it have learned quite a lot and are applying the learnings regularly. It is not at all uncommon for one of them to raise a concern over some a counter-productive management incident by describing the "Zapp!" that occurred. And it is rewarding to hear one of them respond to a positive and empowering interaction by smiling and simply saying "Zapp!" I highly recommend this book for people managers and leaders who want to build a healthy business organization based upon ownership and leadership.

This book was wonderful. I received it many years ago and it helped so much to just be a better person and understand what makes people operate. I bought this for a friend in management who was having some issues with managing people. She loved it!

Read this on a 2 1/2 hour flight and couldn't put it down. It's very easy to read, almost juvenile, but that's exactly what's necessary to allow the depth of the message to sink in. There's a deeper message in working with multifunctional, multidisciplinary teams that speaks to even those with limited feelings or sensitivities. A must-read for hyper-technical teams!

Good book service

[Download to continue reading...](#)

Zapp! The Lightning of Empowerment: How to Improve Quality, Productivity, and Employee Satisfaction The Tools & Techniques of Employee Benefit and Retirement Planning (Tools and Techniques of Employee Benefit and Retirement Planning) Tools & Techniques of Employee Benefit and Retirement Planning, 11th ed. (Tools and Techniques of Employee Benefit and Retirement Planning) Memory: Boost Your Memory with Easy Exercises - Improve Your Mental Focus in Everyday Life (FREE BONUS INCLUDED) (Improve memory, improving memory, remembering more, productivity improvement) Empowerment Series: The Skills of Helping Individuals, Families, Groups, and Communities (Cengage Learning Empowerment Series) The Best Patient Experience: Helping Physicians Improve Care, Satisfaction, and Scores (ACHE Management) DIY Household Hacks for Beginners: DIY Hacks For Cleaning And Organizing, Increased Productivity, Declutter your Home (DIY Home Improvements, DIY Household ... And Organizing, Increase Productivity) DIY Projects: Save Time & Money Maintaining Your Home With Simple DIY Household Hacks, Home Remedies: Increase Productivity & Save Time with Frugal Living ... And Organizing, Increase Productivity) Time Management: Guide to Time Management Skills, Productivity, Procrastination and Getting Things Done (time management, procrastination, productivity, ... successful people, efficiency, schedule) The 30-Day Productivity Plan: Break The 30 Bad Habits That Are Sabotaging Your Time Management - One Day At A Time! (The 30-Day Productivity Boost Book 1) Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement, Third Edition Lean Hospitals: Improving Quality, Patient Safety, and Employee Engagement, Second Edition Managing Human Resources: Productivity, Quality of Work Life, Profits How to Measure and Improve Staff Productivity in Private Practice Optometry The DIY Sprinkler Book: Install Your Own Automatic Sprinkler System. Save Thousands and Get the Satisfaction of Knowing You Did it Yourself and Did it ... Own Automatic Sprinkler System, Lawn Care) Off Balance: Getting Beyond the Work-Life Balance Myth to Personal and Professional Satisfaction True Wealth: How and Why Millions of Americans Are Creating a Time-Rich, Ecologically Light, Small-Scale, High-Satisfaction Economy The Pathfinder: How to Choose or Change Your Career for a Lifetime of Satisfaction and Success (Touchstone Books (Paperback)) Transforming Practices : Finding Joy and Satisfaction in the Legal Life The Idolatry of God: Breaking Our Addiction to Certainty and Satisfaction

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)